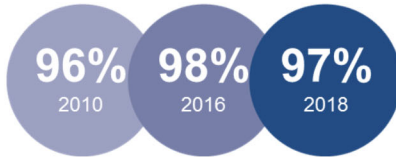


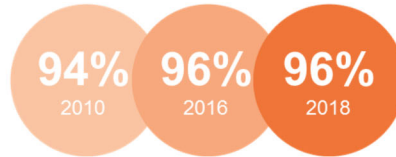
Comparing Performance: Scottsdale Lessons Learned

1. Survey residents

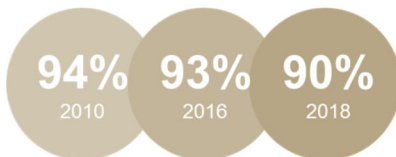
As a place to live



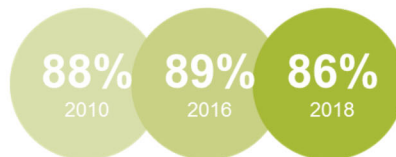
Quality of life



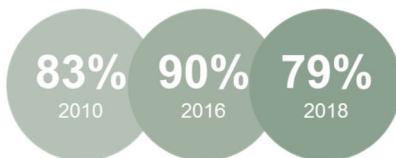
Appearance



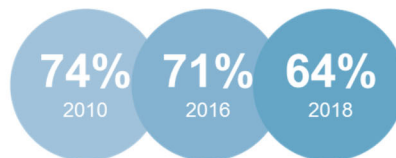
City services



City employees



Value of services for taxes paid



2. Compare with others and yourself over time

The typical Scottsdale household pays less for monthly water, wastewater, trash and recycling service than the average rates for other Valley cities.

Actual bills may vary based on actual usage and size of property.
Source: City of Tempe



\$72
Gilbert



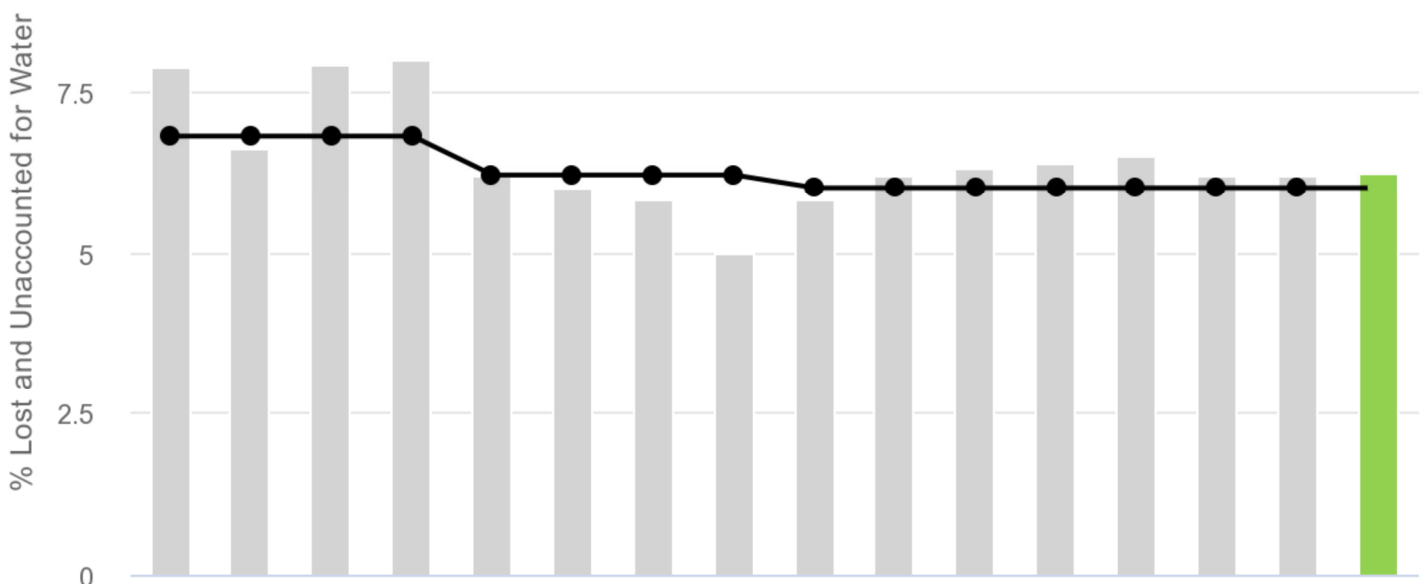
\$85
Scottsdale



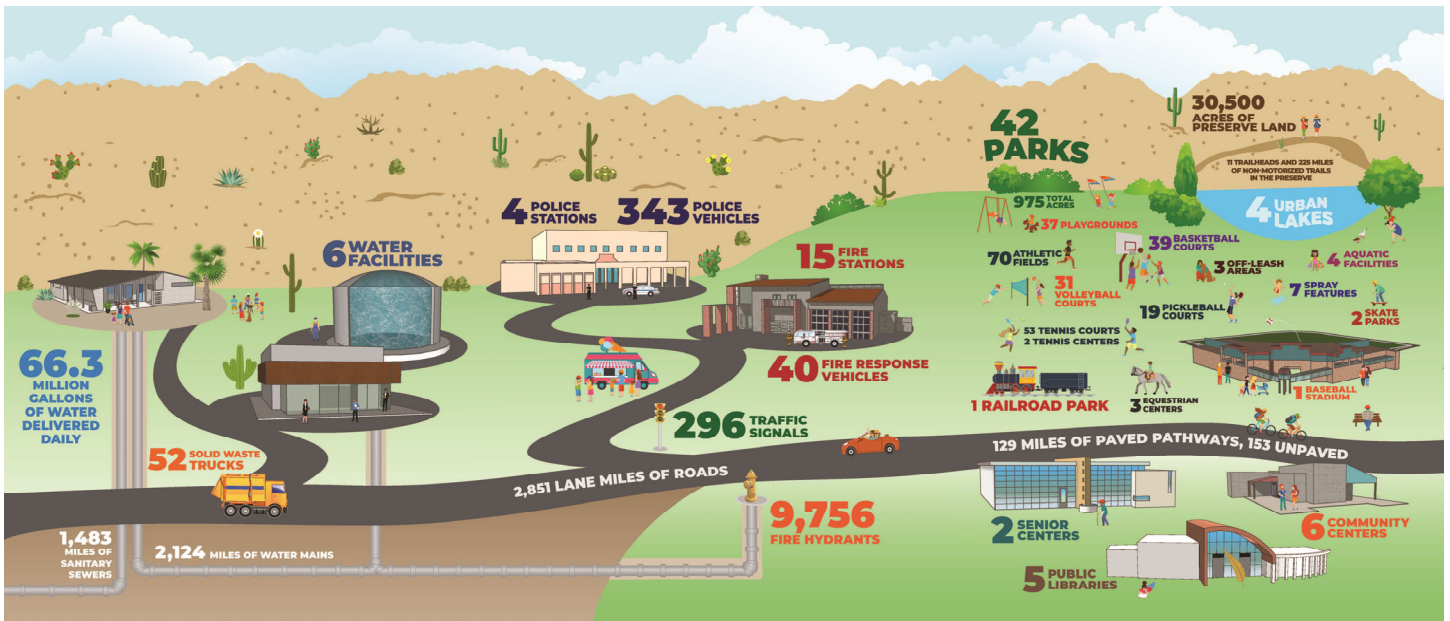
\$90
Average



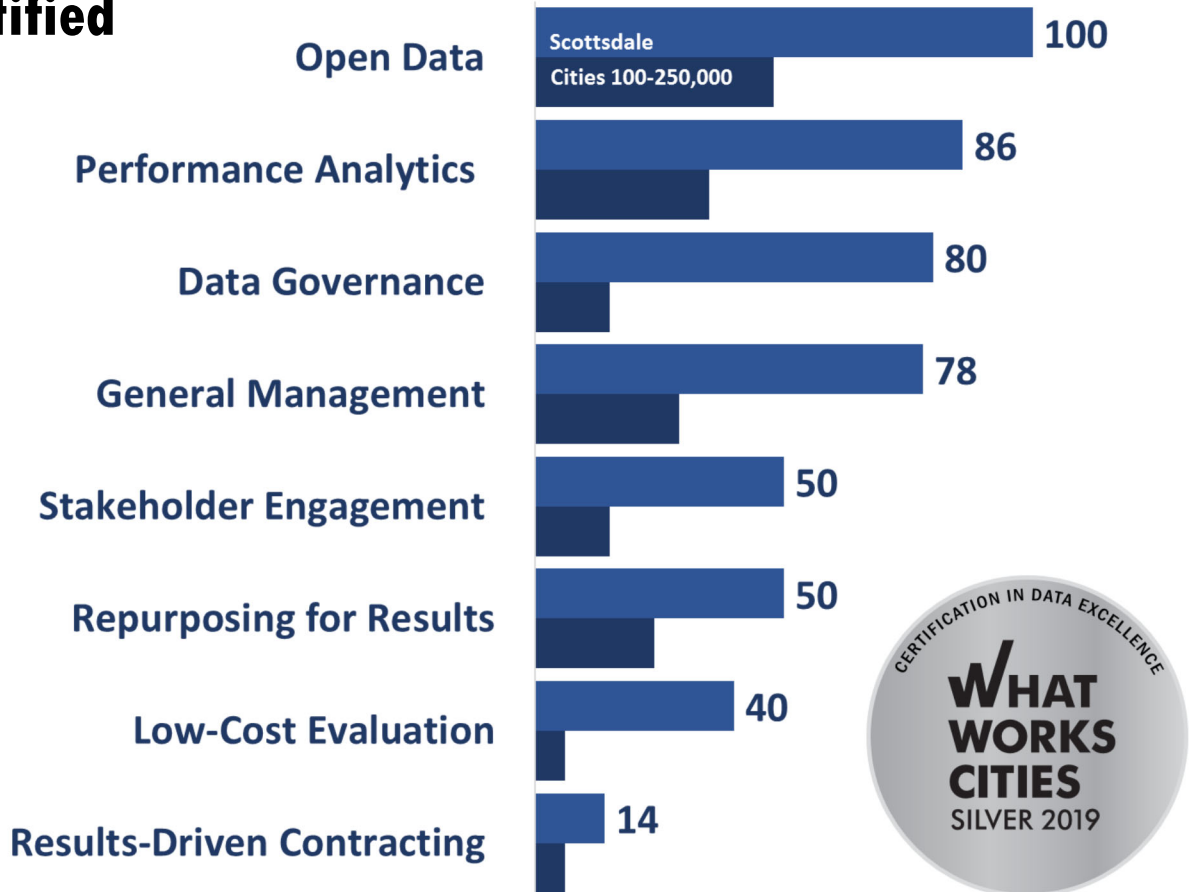
\$125
Mesa



3. Tell your story



4. Get certified



Brent Stockwell, Asst. City Manager
BStockwell@ScottsdaleAZ.gov | 480-312-7288 | @brent4cities
Need more resources? bit.ly/SDLResults | #Scottsdale2019