

Agenda Thursday, October 10, 2019 9:00 AM – 3:00 PM

Registration Opens 8:00 AM

Valley Benchmark Cities 9 - 9:50 AM (1 CPE)

Speaker: Megan E. Lynn MPP, Management Assistant to the City Manager, City of Scottsdale

Has anyone worked on a project and when you go to present it to your boss or Council, get asked the question, "how do other cities do this?" This is one reason why we benchmark. Benchmarking allows us to see the practices, outcomes and lessons learned of those around us. In this session, you will learn about the formation of the Valley Benchmark Cities Consortium: how it formed, the lessons learned, and how benchmarking has been used to drive decisions.

Dare to Compare: Benchmarking in the Public Sector 10 - 10:50 AM (1 CPE)

Speaker: Janet Woolum, Performance Administrator, City of Mesa

Benchmarking is a process of comparing performance of programs, services, or processes against certain reference points, such as standards, peer organizations, or "best practices," to gain insights that will improve performance. This presentation will provide an overview of the benefits, challenges, and process of implementing benchmarking in public sector organizations.

Comparing Performance: Lessons Learned Along the Evolution of Performance Management 11 AM – 11:50 AM (1 CPE)

Speakers: George Pettit, Professor of Practice, Arizona State University Brent Stockwell, Assistant City Manager, Scottsdale

This informal roundtable discussion will address performance management in our various organizations. Audience participation is greatly encouraged!



Lunch 12 - 12:50 PM

Update and Discussion with the PSPRS Board 1 – 2:00 PM (1 CPE)

Speaker: Scott McCarty, Finance Director, Queen Creek

PSPRS Board Trustee Scott McCarty will discuss the current state of the system. He will discuss recent changes the Board has implemented, such as hiring new actuaries and development of a modeler employers which will allow employers to do sensitivity analysis on their plans. Additionally, he will introduce changes the Board is considering, such as different actuarial assumptions. This is designed to be an interactive session with the audience and an opportunity to provide employer feedback directly to the PSPRS Board.

Budget Manual 2 - 3:00 PM (1 CPE)

Speaker: Tom Belshe, Deputy Director, League of Arizona Cities and Towns

Attendees will have the opportunity to hear from League Deputy Director Tom Belshe, who will give a brief review on the League's Budget and Finance Manual and answer any questions participants may have about using the publication.

Training Concludes 3:00 PM